October 8, 2015

Dear Visiting Team,

This letter is accompanied by a report of the responses received from Metropolitan Community College-Kansas City’s student body through a survey conducted by the Higher Learning Commission in September 2015. The survey was intended to give all students an opportunity to participate in the accreditation process. Their responses may help you identify possible questions for your meetings with faculty, staff, and students during your visit.

The institution’s president and accreditation liaison officer are copied on this message. Per HLC policy, prior to the visit the institution may provide the evaluation team and HLC additional information or other data in response to the student survey.

If you have any questions or comments regarding the student survey report, please contact your staff liaison, Barbara Johnson.

Sincerely,

Higher Learning Commission

CC: Mr. Mark James, Chancellor
    Dr. Michel Hillman, ALO
Higher Learning Commission
Student Survey Results

Metropolitan Community College-Kansas City
(N=446)
1. Please rate your level of agreement with the following statements:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Total Responses</th>
<th>Mean</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>I am satisfied with the progress I am making toward completing my degree</td>
<td>22</td>
<td>25</td>
<td>50</td>
<td>151</td>
<td>188</td>
<td>436</td>
<td>4.05</td>
</tr>
<tr>
<td>2</td>
<td>Faculty who teach provide helpful instruction</td>
<td>13</td>
<td>32</td>
<td>56</td>
<td>176</td>
<td>166</td>
<td>443</td>
<td>4.02</td>
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<tr>
<td>3</td>
<td>Faculty are available when I need help</td>
<td>17</td>
<td>23</td>
<td>62</td>
<td>160</td>
<td>172</td>
<td>434</td>
<td>4.03</td>
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<td>4</td>
<td>Course content is appropriately challenging for my program of study</td>
<td>17</td>
<td>27</td>
<td>48</td>
<td>170</td>
<td>178</td>
<td>440</td>
<td>4.06</td>
</tr>
<tr>
<td>5</td>
<td>Faculty who teach are knowledgeable about their subject areas</td>
<td>12</td>
<td>10</td>
<td>30</td>
<td>140</td>
<td>240</td>
<td>432</td>
<td>4.36</td>
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<td>6</td>
<td>The school worked with me to identify an academic program that met my goals</td>
<td>37</td>
<td>42</td>
<td>76</td>
<td>108</td>
<td>137</td>
<td>400</td>
<td>3.67</td>
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<tr>
<td>7</td>
<td>An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study</td>
<td>40</td>
<td>35</td>
<td>59</td>
<td>111</td>
<td>172</td>
<td>417</td>
<td>3.82</td>
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<tr>
<td>8</td>
<td>An academic advisor was available to help me with questions about my course of study</td>
<td>33</td>
<td>26</td>
<td>54</td>
<td>124</td>
<td>176</td>
<td>413</td>
<td>3.93</td>
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<td>9</td>
<td>I was placed at the appropriate course level that matched my academic preparation</td>
<td>27</td>
<td>37</td>
<td>47</td>
<td>138</td>
<td>169</td>
<td>418</td>
<td>3.92</td>
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<td>10</td>
<td>When I have non-academic questions, I can reach someone who can help me in a timely way</td>
<td>28</td>
<td>29</td>
<td>90</td>
<td>116</td>
<td>138</td>
<td>401</td>
<td>3.77</td>
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<td>11</td>
<td>Courses required to complete my degree are available when I need to take them</td>
<td>36</td>
<td>41</td>
<td>68</td>
<td>146</td>
<td>140</td>
<td>431</td>
<td>3.73</td>
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<tr>
<td>12</td>
<td>The communication I received from the school about the overall enrollment process was clear</td>
<td>41</td>
<td>30</td>
<td>59</td>
<td>143</td>
<td>161</td>
<td>434</td>
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<tr>
<td>13</td>
<td>Prior to enrollment, I received clear information as to how much my education would cost</td>
<td>33</td>
<td>57</td>
<td>65</td>
<td>126</td>
<td>144</td>
<td>425</td>
<td>3.68</td>
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<tr>
<td>14</td>
<td>Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education</td>
<td>62</td>
<td>66</td>
<td>57</td>
<td>88</td>
<td>103</td>
<td>376</td>
<td>3.28</td>
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<tr>
<td>15</td>
<td>Overall, I am satisfied with my experience at the school</td>
<td>29</td>
<td>22</td>
<td>74</td>
<td>147</td>
<td>167</td>
<td>439</td>
<td>3.91</td>
</tr>
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</table>
2. Is there anything else you would like for us to know about your experience at Metropolitan Community College-Kansas City? Please use the space below to write your answer:

- I am pursing a degree in professional nursing. Over-all to date I have found the nursing department to be disorganized. Additionally, the MCC website nursing page has conflicting information about application deadlines for the RN program.

- MCCKC has a staff of highly qualified professors who care about their pupils and go out of their way to ensure their success. My only concern is the availability of classes in the coming semesters to maintain full-time enrollment and finish my degree.

- I am pursuing my A.A.S. for Health Information Management. The 'regular' advisors really aren't familiar with the requirements for this program. It might be beneficial for them to work with that program director in order for them to be available to answer some questions from students interested in the program who are visiting advising at the main campus.

- Metropolitan Community College-Kansas City has been very helpful to me. Thanks so much MCCKC!

- There needs to be more parking options at the HSI

- suprising how much the teachers still care even at a collage level if you fall behind most of the staff will bring it to you attention and help you fix it so your caught back up

- Although I understand that the MCCKC school are associated with each other, it was very frustrating when I needed to speak with someone in the financial aid office that I could not contact them directly, even when I asked to do so. I understand not having their lines open and flooded with simple questions that could be asked by someone else but because I couldn't speak to someone directly (without going to the school) my financial aid was a headache for a couple of weeks. Sometimes there are situations where you need to speak to someone directly and not just the call center for the schools.

- The only thing that frustrated me was that two of my classes got dropped due to low enrollment and no one contacted me so I was running around the first day of school still trying to find a class.

- While trying to enroll in my classes for each semester I was faced with many problems, including MCC losing my record of completion for one of my classses(TWICE), when enrolling for math classes I was told to enroll in 91( but they did not tell me it was a two semester class) and after taking the placement test I was qualified for math 110. I wasted a lot of money on math classes I didn't need. With these problems I found the advisers were not helpful. Another issue I had was when one of my classmates had to file a sexual harassment report against one of our teachers, I was asked to give a statement so I reached to give my statement several times and the lady that was supposed to be handling it never followed through.

- The adviser I had would not help in determining a degree to follow. I told her many times that I didn't have an exact idea and wanted her opinion on the best course of action for me and she stated that I just needed to decide what I wanted to do. This is exactly what I told her I was having difficulty with and she stated that I needed to make the decision. The point of the adviser role I thought was to help all she did was try to get me into something even though I have no idea if its what I want to do but I am doing it anyways. I felt if I was not a white male she would have been willing to help me more since she is an African American female. I heard her in her office with other female students and students of color helping much more than she assisted myself.

- Academic advisors are not very effecient at explaining all the necessary courses I needed to fulfill my academic plan. They gave me a piece of paper and told me this is what I needed, thank you, goodbye. Not much explination other than that.

- I have really enjoyed all of the Teachers I have had in the last couple years!
• MCCKC is a great school for what it is, but with the overall enrollment there are several classes that I would hope to see offered more often. For example, there are plenty of students interested in Nursing/PT etc but there's only 1-2 Exercise Science Courses available each semester (This is a pre-req to be accepted). It's extremely difficult to get into these classes, and if you miss out on the course you can miss out on being accepted to the degree programs. That's my current predicament and I've attempted to enroll in this course in the last 2 semesters and still no luck. It's just unfortunate there can be so many Math and English classes left with almost all seats open, but classes that are in higher demand aren't available. I understand that the system works like this at most colleges, but they typically add extra classes as enrollment increases and MCCKC hasn't put forth much effort to expand in these areas.

• Overall the school enviornment is great but the only thing that I am not satisfied with is my placement classes thats all.

• As an International Student, it has been a pleasure for me to be part of MCC. Since the beginning of my adventure I have received the information and support required and necessary to achieve my goals. Penn Valley has a very qualified staff and they are always willing to help you succeed on your academic and personal carrer.

• I have enjoyed my first few weeks of MCC. Everyone is very welcoming, kind, and very helpful. I enjoy this school a lot and feel like it is the best place for me to receive my degree.

• More events on campus would be nice.

• I would like to see professors use similar practices i.e. syllabus, blackboard, schedules etc... I have noticed and am somewhat frustrated by the large differences in how professors organize, structure and/or plan classes.

• It is a very great experience for me .

• Is there any way can help the foreigner student to be successful specially the financial aid office asking many things when we providing one thing to get financial aid they keep asking different requirement so once we give them the due date already pass. Then they keep said that you are not qualified the financial aid this and that year. I am personally extremely annoying by the finical office worker because they even treat you as professional’s student they are ignorant. This is Maplewood campus not others campus included. Thanks

• I have made great progress and am in my 2nd year at Longview. My only recommendation would be for teachers to allow certain students extra assistance that is situation based. I work 50+ hours a week along with 15 credit hours, so it would be beneficial for me to get my homework that is due Thursday sooner than Tuesday because I do not always have time to finish everything on Wednesday due to work. I know this is not the teachers problem, however my time spent here would be much less stressful if I was given the assignment in advance.

• Everything is very convenient and helpful. It helps me a lot to get my goal.

• Today, Tuesday September 8th 2015 I was SHOCKED at the explanation from my professor in regards to why our exam results, exam taken on Thursday September 3rd was not graded yet. Her response, I work nights and i want to enjoy a holiday weekend like everyone else I was at the Elms... Then proceeded to say blackboard was unavailable.. I was on blackboard all day Monday September 7th and a peer was on it the morning of Tuesday September 8th. So does this mean I can come to class and say- sorry i work nights- and I want to enjoy the holiday weekend like everyone else so I'll give you my assigned homework at our next class date... [PROFESSOR]
College 100 is the most pointless class, ever made to be a considered as a requirement. It's completely unnecessary. Students have more important things going on such as part time jobs, home work and other classes that need more focus than some class that's supposed to tell us "about college".

I have been very pleased with the exceptional quality of educators that I have had the pleasure of taking classes.

It would be nice if there were more options and access to services for the nontraditional students. ie. more class options, evening access to advisors, counselors etc.

Old, obsolete courses should be stricken from our academic record instead of counting towards our degree. I could not pursue the GIS certification because I am on financial aid, and now I'm locked into finishing an AA degree versus getting GIS certification - which would lead to a new career. Need to make more ONLINE courses available, or have more flexibility for older, employed students.

I love going to MCC. It has helped to make my dreams of a degree possible. I must say that most instructors that I have had with the exception of 2 have been helpful. I don't believe those 2 realized that they were being perceived as having a negative attitude and seeming to be unapproachable, but the classes were online and their posts appeared that way to many students. I would love to see more 8 week courses or Saturday courses or even more of the different science courses online or partially online. It would be extremely beneficial to those of us who have to work full time while attaining our goals. I also feel like I sometimes learn more from online courses because I have to work harder studying the material and learning it myself.

Getting new friends.

I do not appreciate the way that the school forces students to buy the latest edition textbooks from companies at extortionist prices when the same introductory material could be taught by using books that are a mere fraction of the cost. It is morally unjustifiable, based solely on filling the wallets of a few select individuals, and does absolutely nothing to help MCCKC students to succeed in their educational endeavors. The people that knowingly participate in this racket should be thrown from their offices, tarred, and feathered. This is one of the lowest, most degenerate actions that one can take against their fellow human beings and I can only hope that these selfish individuals spend many a restless night, contemplating the wretched nature of their pitiful existence.

The faculty at MCC have been excellent and I have had nothing but good experiences with every staff member I have come in contact with, but, the students are permitted to run wild through the building with virtually no rules. At any given time, in any hallway, most especially the commons area on floor one, one can come in contact with loud vulgar language, rapping, screaming, running, card playing, dice playing, pants around knees, etc. This is behavior one would expect to see at a Greyhound bus depot, not in a facility for higher learning. This behavior is not corrected by the numerous staff members who come across it, so it appears that it is not only accepted, but encouraged. This is MCC Penn Valley campus' largest setback, and the number one reason people in our metropolitan area do not take us seriously, as a college and or as students.

At Maple Wood there is an issue with teachers who do not care about there students. There have been many teachers that I have had during my time at Maple Woods who made it obvious that they don't care if you pass or fail. They are just there for the paycheck. This was a big issue especially with the Math teachers. I think I learned more from the Math lab than my actually teachers. Me and multiple other Maple Woods students ended up going to the Business and Technology campus to take Math with [PROFESSOR]. He cared about his students. I went from low C's to high A's. I think Maple Woods needs to address the issue of bad teachers, because they are losing students to other campuses and even different schools all together, because the students grades and confidence are being effected.

A suggestion to drop the out of district fees.
• This is my second time attending MCC and both times I have had numerous instructors that are extremely intelligent and dedicated. They are passionate about teaching and about their respective subjects. You can tell that they genuinely want to reach the students and give them as much knowledge as possible. I'm proud to have been able to sit in the lectures and learn under many of them, and I know that my time here is not wasted because of the quality of teaching they uphold.

• Maple Woods is great school, but some teacher teach things through out the course that's not on the quiz or exam. For example, what we went through in class and in the book is only 25% on the actual test. Which can be difficult for students who study what the teacher go over.

• The government has made to many cuts and it shows. The professors do what they can with what they have left to do it with. And the school does not look beautiful anymore. It isn't as clean or as maicured. Very sad. Started working on this degree years ago. The changes are sad. But the way they teach has greatly improved. The online stuff allows one to go over and again to answer questions for an exam. Its great. The internet at the school is a joke. Pay a lot of money for each course, so I expect it to work.

• I think professors need to allow note cards especially in math. Some people have memory issues and cannot remember the formulas that is needed.

• Very little help available for students planning their eventual transfer onto a university setting. Follow-up from advisors is virtually non-existent. Disruptive students (with possible special needs) are allowed to constantly impede the learning process of other students in the classroom. Requiring testing happening at the same intervals in all classrooms overburdens the student to cram in more knowledge than can be retained long-term. I talked to multiple people at multiple campuses, and not one person could direct me to someone I could make a complaint about an online professor. Once MCC had my money, the level of help and assistance I had access to dropped dramatically.

• I do not like web books. They are hard on the eyes and cannot be sold/reused. The prices are ridiculous. Also, the text prices are insane. These facilities are state funded. They are not for profit. Why do you have loan sharks sitting outside of the book stores during enrollment? When you are done chuckling about this, consider the fact that there are some people who know where to go up-line with this "Common Thing". It may be common in institutions across the state, but it will be getting looked at with eyes outside of your box. I promise.

• Make it more satisfying

• There is a tutor in the English lab who should not be a tutor. I do not know her name but she was very unprofessional and rude. I talked to a few other students and they had similar experience with her. I do not know her name but she should not be tutor.

• I have met with an academic advisor before each semester and they have been almost no help. My husband had a lot of help and very clear guidance. I have felt frustrated and confused after each meeting. I feel like I have had to figure everything out on my own.

• These answers only reflect my experience at the bt campus. while dealing with the mw campus almost all my experience there has been horrible and repulsive!

• The Early College Academy program is great. It should be implemented in other colleges.

• Advising, financial aid,......I wanted to quit before I started. I repeatedly had to go to the school to sign in and talk to someone, and most times they had no answers. I would leave feeling like maybe I shouldn't go back to school. Classes and teachers are fabulous so far. Glad I hung in through the grueling process.

• Maple Woods lost my A+ scholarship information and said I couldn't apply for it because they didn't have my transcripts. Turns out someone had entered my information wrong. How it changed and how
they "lost" my transcripts between the three semesters I've been there is beyond me. No one was very nice about me trying to figure out what happened to it and no one was of real help.

- It's an affordable way to get the core classes you need before moving on to a four year college.
- Can you graduate 2 years before transferring to the University?
- The information given to students is never consistent. I can speak with three different advisors and get three different answers. This put me behind in my A.A. and also forced me to pay for classes out of pocket. Knowledge should always be consistent. There also is not consistency from campus to campus even though they call themselves MCC as a whole. There is also WAY too much negativity between campuses. Students should feel they are getting a quality education no matter the campus they attend. They also shouldn't be afraid to let others know which campus is their "home" campus for fear of teachers saying their education is worthless because they went to BR/BTC. Talking bad about one site brings down the institution as a whole.
- The College 100 course is an absolute waste. I can understand that some students might need it, but making it a requirement is unnecessary. I'm too busy worrying about classes that actually bear weight to my overall goal to worry about writing journal entries about my college experience. Not to mention I'm paying for my classes out of pocket and this course has sucked credit hours out of my budget that could have gone to a class that would actually benefit me in the long run.
- I don't understand the requirement of taking the College 100 course during the semester. If it is really intended for PRE-college students then it should be offered online 24/7 and not require purchase of course code or material....even though it's only $20. I get a feeling this class would have helped me tremendously if I could have had access to it prior to enrolling/or shortly after. But now that I'm back in a class, and I've had to figure out Blackboard on my own by trial and error, I'm afraid this 16 hour requirement will be a waste of time and money. I'm not even sure what it's supposed to do to help a non-traditional student taking one class. I should have the option of a "lite" version. My opinion. Thanks for asking.
- I sincerely hope someone who can make a difference reads this... my main complaint is lack of access to tutoring. Correct me if I'm wrong, but a community college caters to a lot of students who work a 8-4/9-5 job... however, tutoring is only available at Penn Valley (unsure of hours at other campuses) from 8-6 Monday through Thursday, and 12 to noon Fridays. I am very satisfied with the challenging content in my math classes, but really need just a few answers to simple questions to take me from an average student to a student who completely understands the curriculum. Why can't MCC provide for tutoring until a little later on weekdays, and for a few hours on the weekend? I imagine the return on this investment would be TREMENDOUS, as having just an hour to ask math questions a week would tie up so many loose ends for me. I also imagine the return on any CORE subjects testing would be GREAT for the institution and possibly create a great return in government funding. Please invest in the community and yourselves and give us Saturday and after 5pm tutoring, it would be absolutely worth the minimal cost! Thank you, […]
- If an instructor is going to make us come to class I feel he or she should lecture the material. Had a teacher state "they really should be lecturing the class but lost 5 pounds lecturing already that week". When I showed up they were sitting with a cell phone with an earbud in. They handed me a paper and said here you go. If I am going to do everything myself without a lecture it SHOULD be an online class. I review powerpoint presentations they borrowed from another teacher then answer the word docs they put in Blackboard.
- I found the counselors and those working in the financial aid office to be very intelligent, and helpful in getting me enrolled at the last minute.
• I am very proud that I got accepted into this program. I feel that everyone including the staff and faculties are all here to help me get through and become successful everywhere I go.

• There are not enough classes offered. The class options are very limited and basic for an associates degree. For anyone planning on transferring to a 4 year university, this community college would not be the smartest/logical choice. There should be more than one teacher teaching a class. The foreign language department is lacking tremendously. Although I have been taking Spanish, French should be an option as well. The French class this semester was cancelled on a couple days before the start of the semester. Something needs to be done to prevent this from continuously happening.

• Please fix the on-line preenrollment questionnaire concerning TB. Every semester I have a hold placed on my account due to the system requiring me to show proof everytime I answer truthfully and am required to bring in proof of completion of medications. Otherwise I have to "lie" to have no issues during enrollment.

• Online learning is difficult when the testing center is always busy.

• I love your counselors and advisors at the Longview Campus as they are always a huge help to the student. They helped in more ways than one and really care about setting you on the right course.

• I would like for the advisors to be available to me, or simply return my calls.

• great college great education

• I would like alot more help with financial aid

• Some of the professors truly make learning impossible and make it awful to sit through.

• It would be a better school if they kept the automotive program going, made it so the collision degree was all in-house, and funded programs (without political issues) such as SkillsUSA. Also, if they would be more clear on how their programs are set up (ex: telling a prospective Auto Body student that the base automotive and Gen ed courses were in-house and the actual Auto Body courses are at a career center 7-9 miles away, with a completely separate tuition payment) and accepted credits from state institutions, I would be willing to finish my degree at Metropolitan Community College.

• I would like to say, I don't like having to usin computers to do everything except for my lab time. And I also have to complain about how much I have to pay, just because I'm out of district. Further more I have to take auto 100 and some of the stuff we have to do has nothing to do with my field of study it's a distraction.

• Financial aid needs to work on informing students regarding A plus, payments, and payment plans!

• Non-academic staff/administration leave something to be desired. Faculty are great, but getting enrolled or having questions answered is arduous

• I can relate my specific experience with the advising office: It is very nicely appointed, but that is where the good impression ends. You are not greeted upon entry but told to sign in. The sign in system is confusing. When your name is called up to the DMV-style line, you are treated like you are at the DMV; meaning their only concern is getting you out the door. Short questions, no explanation of what is happening. In my case, I needed to figure out the process for transferring credit to MCC. They said it would take somewhere around two weeks and would not work with me that day (there were 2 other people in the whole room). I asked how I knew when the process was completed or if someone could notify me. Their answer; keep checking back (checking my account? or calling?) and no way to notify me. It seemed the place was recently renovated which is a shame since they could have to used that money to pay folks to keep the rest of the Penn Valley campus from falling apart (or simply clean the bathrooms!) and pay hire good people to actually do advising.
• Your testing centers need to be open later. Not everyone has a schedule that fits until 545. Hours say till 6 but close at 545. Some of us have a life, family, full time jobs plus more on our plates. Some also can't take time off work to accommodate testing hours. This is critical for some classes and unacceptable when it ultimately can affect a grade and possible passing for the course. As a student this frustrates me and makes me feel MCC doesn't care about my testing when it comes to a proctored exam. As a student, especially an online student, want to use the resources the school provides first before seeking for alternatives. This can also make or break decisions to take future classes if my grade could suffer over testing that is required to be proctored.

• While I agree the electronic study, homework, e-books, et cetera, are a good thing, the choice of provider has been poor. I have had to use online course information for 3 different classes and 3 different semesters. Each time, Cengage has put be behind in my work 2-3 weeks because their product is not ready to go live. Poor/cheap coding is not what a student needs to deal with when trying to excel and learn.

• I am very dissatisfied with the nursing program. There are several schedule changes with as little as 12 hours notice. The faculty never answers their phones. The instructors 90% appear as if they are unsure of the content they are teaching. Lectures are just mainly read word for word from power point slides. I feel so unprepared as a future nurse.

• Some teachers need additional training on how to conduct an online course effectively. There are different methods to be used than a traditional classroom course!

• Need more parking spaces!

• Overall, I have been satisfied with my experiences at MCC. I receive Disability Support Services and while in the past it has been difficult to deal with it has improved over the last semester (Fall, 2015) with a more universal district wide approach to how processes are handled. Thank you for your support

• I like the Learning at maple wood

• Some professors teach 45 min only and then leave but we are being charged by credit hour. One psychology teacher in Maple Woods likes to talk about his political affiliation and how biased he is toward those who think differently. I do not go to school to listen to my professor's ideology but to learn. This unacceptable.

• Everyone wants to make money but some things are worth more than money. I think if we had this philosophy in all phases of the education process, from elementary school to college and beyond, we would be at a higher education level as compared to other countries.

• I am 100 points behind the 3rd week of class. I have been cut off from taking the first 3 quiz's will have to drop my first class because the best grade will be B, this has been a terrible experience.

• They tell us to use the free tutors but when you go in there they are not helpful and they act like they get tired of you when you have a lot of questions. I thought that's what they were there for, to help the student. I had a guy give me the wrong answer. That would be what I would change was to get people who want to tutor!

• The initial enrollment process needs to be clearly explained to new students. Possibly consider a welcome packet with step-by-step instruction of what needs to be done, when, who to talk to, and where to go. This would be very helpful to new students especially, instead of constantly finding out that you need to do this, this, and this, oh and you should have already had this done, even though you have never heard of if before. Also when it comes to online courses, many people like myself have to take them because of having other obligations. The entire point in online courses is for students to be able to fit courses into their busy everyday lives. With this being said the issue I have with online courses is that it is very common that you can not reach your instructor in any way. I have issues with
getting responses from emails and discussion board posts. This is an issue that needs to be addressed immediately so that us students are not struggling any more than we already are.

- Metropolitan Community College-Kansas City is a great institution. I have earned an associate degree from MCC-Longview but continue to take courses (that will transfer to a four-year university) at LV because I love the facility. I believe that I am better off in the future for having attended Longview.

- I am dissatisfied with accommodations for students with disabilities that may result in their absences. I've now, multiple times, been expected to complete assignments that I've been physically unable to do due to my disability, or given an unreasonable timeframe to complete them. The instructors in particular have been the most uncooperative in this regard. My grades suffer because of something I have no control over and it's very frustrating. My request is that MCCKC has a better network between their disability services and their instructors and that accommodations for the disabled are made to fit their specific needs. I haven't missed anything that has greatly impacted my grades thus far but, I don't believe these are acceptable considering the time and money I have invested into MCCKC.

- My experience at Metropolitan Community College has been great! My academic adviser [PROFESSOR], and [PROFESSOR] is always available to help me not only with school related questions but personal advice as well and their commitment to student growth is unmatched compared to Kansas City Kansas Community College were I transferred from. I have only one semester left at MCC before I graduate in may 2016 with my Associates of Arts Degree. I did the work, but most of the credit goes to the faculty and the resources that are offered on campus. The professors classes that I have taken truly believed in me and had convenient office hours to make clear any assignment that I did not understand. As a first generation college student that is about to graduate I wish that there was some way that I could recognize the professors and staff that has been instrumental and committed to helping me succeed and with your help I now can.

Higher Learning Commission if you have an award please recognize the following faculty members for an outstanding job!, [PROFESSOR], [PROFESSOR], [PROFESSOR], & [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], [PROFESSOR], & so many more.TY

- I have bad experience at MCC. I have been rejected by PTA program at MCC penn vally Campus, even though my GPA is 4, I am on dean honor role, and I volunteer at kansas city care clinic for two year, I am really frustrated. I do not have a job. I apply for a job at longview campus but no luck. Even I apply for the scholarship but I did not get any. I pay for the classes from my own bucket. Now, I am really depressed. I do not what I degree I will pursue. I am U.S citizen and I am not young either. My nightmare is I will not accepted either to the degree I choose in the future neither to the job I apply to. When I decide to pursue academic degree, my expectation was high, but not any more. What I found is a rejection. I do not any more why? May be my age, religion ????

- MCC Longview has provided me with an education that will allow me to continue to a four year college. I have learned from many knowledgeable teachers just not all of them willing to teach. This makes the ones who work hard look bad. The behind the scenes of mcc is is embarrassing. When newspapers write about the dirt of the school, it puts a bad taste in the mouth of current and future students. Do I think they should lose their accreditation? No. They could use an employee revamp at the higher level.

- MCC has the best Professors and degree programs in Kansas City. I have attended other schools in the area and as a student I felt that some of the professors could care less about weather or not I completed my degree. I arrived at this conclusion by there actions and one professors statement that " I have my degree and you better act like you want yours." At MCC the advisers in the enrollment cent have stayed late to help me locate classes and to properly advise me about my financial aid and made sure that I had a very good understanding of the fact that it was not free money and that when I
graduate that I would have to make payments. [PROFESSOR] is the [...] and he told me personally to come see him or [PROFESSOR] if I needed any help with classes or if I had any questions about my degree plan. He and [PROFESSOR] goes above and beyond for us students and you can feel their sincere intent of support when helping. Feel free to contact me personally if I can be of further help. My name is [...] and you email me at [...].

- I entered disagree in the financial section because of this years financial aid. I enrolled and set up a payment plan. I received an awards letter telling me I was awarded some pell grand money, and the payments were lowered. Then a few weeks later, I received another awards letter, somehow the award had been removed, and the payments were now higher then I initially agreed to, since the previous month had been adjusted down. I send a message through the websie and have not received a reply... This was the first problem I ever had at this school though. I have visisted classes at four of their campuses, and for the most part staff and teachers have been helpful and responsive. I can not comment on the thoroughness of student loan counseling since I have not taken them out, or discuss their financial aid since I only talk to that department for income verification purposes.

- I only had a bad experience with one instructor through an online course; all other instructors and staff have been extremely helpful and have provided an exceptional learning environment.

- Need to work on offering online courses that allow you to learn the material well at your own pace. That way students will be paying for learning the material not checking a box to get the class out of the way.

- I would like to be able to get emails earlier if anything is wrong with my fasfa or anything with my financial aid prior to a day or two before classes get dropped.

- There have been alot of issues from the begining starting with having trouble enrolling because the school office didn't accept my documents as they came in. I had to continuely call until it was finally taken care of. I have had to ask my instructor to help me enroll because the system wouldn't let me enroll myself. It has been a very frustrating experience.

- My experience is so far so good.

- Exams in Calculus courses that I have taken are not a sufficient way to test a student's knowledge of what they were taught in class of the subject matter and should not determine the main grade of the student for the class.

- I'm not sure if this is just a personal issue of mine since I am used to friendly teachers, but I've noticed some of my instructors are very cold and and you can tell they would rather not be teaching. Knowing they would rather not be there makes me feel unwanted and hesitant to engage with them.

- Need more weekend class offerings to support those working full time day jobs and also either work evenings or have other frequent evening commitments.

- Financial aid is pathetic at best. I work forty hours plus a week, and attend classes on the only days that the loan class that is given. I cannot miss class to attend, and I cannot miss work to attend. I am 42 years old. I understand that younger people who haven't experienced financial assistance or loans could benefit. Bottom line, why can the school not work with me to attend at a different time. I made three separate trips to the school before enrollment attempting to complete financial aid, Out of those three visits, nothing was accomplished, and everytime I thought I had completed necessary forms and such, was thrown a different curveball. After venting to certain people, discovered that I am not the only person that was very disappointed with the financial aid department. So I am now using my 401K plan funds to pay for my education until my place of employment reimburses me.

- instructors for online courses assume students are attempting easy route adding unnecessary complications. Also for first year online courses assignments and due date could be more clear, if its
not on calendar we have to check instructor schedule and grades. i pretty much failed a whole course in half a month not understanding due dates.

• It would be helpful if the HIM program had more hybrid and on-line courses in addition to evening courses to accommodate working students.

• This is my first experience with a college setting and I will be 52 in November and everyone from counselors, advisers, teachers and other faculty have been wonderful in helping me thru this learning process of how college works and providing me with all the knowledge that I will need to succeed.

• This school is a joke and can never get anything straight. They don't care nor do they try and work with you unless they directly benefit from it.

• 1 out of 4 advisers knew how to help me with my engineering degree classes. Before I met him, I took unnecessary classes which made me fall behind a year. Advisers are supposed to help you make the right class choices so you can finish in the appropriate amount of time. 3 of them advised me wrong and thanks to them I have wasted time and money which as a college student, you don't really have. Also, [PROFESSOR] was a terrible history teacher. He did not help me understand the material and did not hand back tests. When I went into his office to see my test, he started yelling and getting upset that I had gone home early 2 days in the span of 5 weeks. Threatened to fail me if I missed one more class period. All I wanted was to see my test. Also made a comment about how he did not like the way I sat and that since I am straight out of high school I should "grow up". I never gave him any reason for that disrespect.

• I have been attending MCC since 2011 and for overall have been pleased with my experience as a whole. Personally, the largest struggle I've had is finding courses within my degree plan that are available in the evenings as well as being properly advised as to how to approach this degree plan. My field of study is Graphic Design and it is ever changing to keep current with real world practices, as it should to ensure students remain in relevant courses of study. Most students I have encountered in this program, who aren't right out of high school, have had to quit their full time day jobs (at some point) in order to complete this plan, due to course availability. Also, students should be made aware when there is a change in their degree plan. For a part time student a plan change can literally add years to a students completion date, (6 credits can mean 1 year), which is very discouraging. This can prevent a student from completing on schedule. I have had excellent service when I've called the 604-1000 number, these people have been more informational than actual offices at times. I can honestly say I have had great instructors at each campus I've attended. The Art instructors are O-MAZING! Keep up the good work!

• Overall, I am very pleased with the classes and instructors. I have only had one class, [...] with [PROFESSOR], which was a complete waste of time and money. [PROFESSOR] was disorganized and not very knowledge about current technology. The most difficult part of the class was understanding the assignments. [PROFESSOR] would change the assignment when she could not demonstrate how to execute the task(s) involved and several assignments were recreating documents already accessible for use. Completion of the Technology class was required for enrollment in Research and Writing classes which are not available every semester. Scheduling of these classes has delayed my graduation for an additional semester.

• So far good experience, but I think they should do more to help transition a new college student who has been out of school for 15 plus years. my experience has been good because I ask a lot of questions., I think things would run more smoothly if I had a little more information in the enrollment period.

• This is my first semester and its been great so far I get help when I need it, I also get feedbacks on how I'm doing and what I need to do to reach my goals. Asking a lot of question do help you get far because
the faculty members have answers for you right a way. I have to say I'm satisfied with the campus overall and I'm loving it so far.

• It would be more beneficial if someone would be more mindful of students needs of direction. Most of the time when trying to insure things are done or having the the right course, or be in the right place, you feel lost and there is no one that appears approachable. I have been working on my degree and am almost done and have had to do it all on my own, because no one would give me any straight answers, once in the nursing program i just follow the program and how, it will end completed.

• Dear MCC Staff, I am a current, first year student at Blue River. I just want to express my concerns with blackboard. I believe it was poorly constructed and it makes it hard for students to find and complete the work they need for class. Even going to the introduction meeting to blackboard I found myself having many problems effectively navigating the sight. I believe that when developing a web page that is required to be used by students for them to get a positive grade, you should remember to "keep it stupid simple." The web page, for example, could have a list on the side with the students teachers, if you click their link it could have links to: work due now, work due later, journals, study guides, email professor, ect. If their is anyway you could make this sight easier to navigate it would make all the world of difference for me, and I'm sure many other students in being able to know what is expected, when it is expected and where to find it, as well as in what way it is expected to be submitted. Thank you so much for taking time to consider my suggestion! Have a wonderful day/night! -concerned mcc student

• I am very satisfied overall with the paralegal program here. I think it would be good for us to have more employers come to the school for a job fair when we are near graduation, like other majors have. I also think it would be great to be informed about the market value of the education we are entering and what the world looks like for new graduates. I was upset to see that you really need 3 to 5 years of experience as a paralegal even for entry level jobs. I think we should have a year of internship rather than a semester, and classes that help us in the field when coming up against problems we didn't see coming. Social work programs do this, and it is very helpful. Like what to do if your boss doesn't like you, or yells at you, or doesn't give enough instruction or direction. Learning all that on the job is very stressful. It would also be good if we had a class where we can ask different lawyers, judges, and other paralegals about cases we have a personal interest in.

• Project Success is a great program. I really enjoy the workshops they provide for the students. It's not only educational, but a definite Motivation.

• I am in the nursing program. The lack of organization from the office staff on the 4th floor is very frustrating. There is no notification of enrollment which causes classes to be dropped because payment was not made. When you try and call to get enrolled the phone is rarely answered and there is no capability to leave a message. Schedules are not assigned in a timely fashion which makes it difficult for the many students who work and go to school to arrange work schedules for the semester. The new tool for lecture recording has not been working and we are losing a valuable tool to facilitate our learning. Virtual hospital fees have increased significantly, yet students are not receiving more for the fees and are constantly harped on about recycling everything. Each student in my program (60+) payed $800 for 12 hours in virtual hospital. That is $48000 from one class that utilizes the facility each semester. Not counting the rest of the nursing program and the other groups. Yet we have very used supplies that don't always work properly and I have had more than one simulation experience that has been cut short due to malfunctioning of the IT equipment.

• Have had a great learning experience. The education I have recieved so far is not only fulfilling my academic goals but had enhanced my quality of life overall.

• Very close to home, works with my GI Bill, and most of my professors have been amazing! I am satisfied thus far and will continue working toward my degree.
• I absolutely love Penn Valley. Great school, Great teachers and they are also very helpful. Only problem i have is in one of my classes, there is this group of 3 girls who make very rude and unnecessary comments about the instructor. They are always talking and its hard for me to pay attention to the lecture since they do sit in back of me.

• Students that are out of district are not told they are out of district until after applying and going through the process of starting at MCC. I did not know I was out of district, and therefore owed Longview extra money, until after I went in to set up financial aid.

• Instructors are rarely willing to help students with challenges, or willing to help them meet their goals.

• It's a great school and a great atmosphere to be in.

• work with the art center take advantage of them and help them

• I think once a person enrolls and is accepted. Someone should reach out to them and give them the appropriate tools and information they need to know what steps to take next. Even if its through email or mail or phone.

• When I began attending MCC - Kansas City several years ago I enjoyed it. Unfortunately over the recent years I've found myself loathing it. Mostly because one of the only things I have found to be consistent about faculty is inconsistencies. Nobody seems to want to take responsibility for any actions, or answer any questions directly. Faculty is constantly "passing the buck", "will check into it and get back to you" (but of course rarely do.) I pay money out of my own pocket for an education I've committed myself to 100%. I see no point whatsoever in even wasting ink to print class rules in every syllabus if they're going to be ignored and consequences are NOT enforced. Furthermore, I feel ripped off by the college/faculty because I am not getting what I am there and paying for because of this (constant late disruptions, rule bending because over half the class didn't pass an exam, etc..). I could go on, but I think you understand. My point is that MCC-Kansas City has seriously fallen by the wayside.

• I switched courses of study because needed classes weren't being offered. The school needs to develop a survey of what students would like to take in order to coordinate schedules of offered classes.

• Each and every teacher of my mine has been extremely passionate about their job and how well their students do in their class. They go above and beyond. MCC has very knowledgeable and compassionate teachers.

• When I was enrolled in Comm 100 online coarse I was unable to log in and load my speech; I asked the for help I did not receive it. And when I finally was able to send it through drop box, I was still given a 0.

• In general, I am very satisfied with my experience at MCCCC, but I still have a few concerns regarding the ability to pay for classes for students taking classes while still in high school. I believe there should be more funding in this particular area, because these students are more motivated when it comes to completing work and maintaining good grades, so that they will be ahead when transferring to a four-year college. I know for a fact that many students haven't taken full advantage of the Trailblazer program for the mere fact of not being able to afford the classes and materials needed. If there is no way of funding this program, then I suggest helping the students raise money, or show them how to take out student loans if absolutely necessary.

• Do to SAP %, I was unable to receive FASA (Pell Grant) money for my education, even though I am on the Dean List for Grades. When talking to three different Financial/Academic Advisors at three separate campuses, I was told different things on how many class I would have to pay out of pocket by two of them. And, the third Never explained the Percentage factor when I was on my "probation" period. Otherwise, I would have taken more credit hours to have met the needs of the percentage completion.
Parking is at a min. at the Longview campus

The bookstore never ceases to be a source of irritation to many students. The costs are exceptionally high and students wishing to purchase books and materials from lower cost sources are unable to obtain the information they need on a timely basis. Frequently textbook information becomes available at the bookstore a little over a week before the start of the semester.

All in all I have had a great experience. Most of my classes have been taken online and most of the instructors and advisors have been very knowledgeable and helpful. I recommend MCCCKC to everyone.

Even though the website states "Under Missouri state law, all public colleges and universities are required to provide students with an opportunity to provide feedback on their instructors and make the results available to the public" I have never been given the opportunity to provide feedback and there are no survey results available regarding the faculty.

I have only been in the MCC program since August. My experience so far has been exceptional. As a former high-school student transitioning into the college life, I am very pleased with how my learning is going. All of the staff I have met have been very knowledgeable and professional. I really enjoy the fact that there are many resources to help me out if I do struggle in any given subject. I love how the teachers are here to help you, if you're willing to help yourself.

As I hope to graduate in the spring, I have only had one instructor that I have negative comments for. The majority of my instructors have been average. No complaints and no bragging points either. I have had two that stand out in the crowd to me. They have helped me the most in my time at Blue River. They are easy to approach and always willing to help when needed. Those two are [PROFESSOR] – […] and [PROFESSOR] – […]. [PROFESSOR] and [PROFESSOR] have been nothing but awesome since I arrived on campus in the fall of '13.

I'm in Texas and became an online student. However, most of the classes to complete an A.A.S. in CSIS web development are not available online. There are plenty of classes that are supportive of a web development degree, but they aren't in the curriculum. Hence my dissatisfaction. Further, I am currently enrolled in two business course which require me to get books that mandate the use of the publishers website which makes class less affordable by charging me once for the book and again for online access. I understand that some professors, may not make enough money to justify their workload, but making education more expensive also makes it prohibitive by cost. It would be just as easy to use student teachers and school developed software/tests to both ease the workload of the teachers as well as provide a solution to reduce costs for students. Personally, I'd like to hear back from the people who are recieving this survey and informed on what will be done for the future.

Regards, […]

Faculty and Staff are wonderful, from getting enrolled to help in the classroom. Very Classy!

My experience with my classes this fall semester, were very displeasing and disturbing. The fact 95% of my peer are high school students. Very disturbing the instructor has no control over the loud talking and disruptive behavior. Very difficult to to follow instructions.

The school (bookstores) do not provide the information about required materials (books) until two weeks before class starts. Students are unable to identify our required materials until this time.

Radiologic Technology […] is padding the grades of failing students to keep retention numbers up.

I am concerned by the quality of teaching and I believe it's the result of relying on low-paid adjuncts who often receive less than $1500 for teaching a 3 credit hr course. I have taught college courses as an adjunct, and this is less than minimum wage if the correct amount of time and attention is spent on the
class. I do not blame the adjuncts for spending less time, as I am sure they have many other courses or another job since that's just not sustainable. In addition to this system being frankly immoral on the part of MCC.

- I am currently attending long view the only problem I have had has been with my Financial payment plan. It completely through me off i was supposed to pay around $200 each month then the second month came and it changed to $400! after calling and calling and continually talking to someone on the matter they just said it was because i had taken a different class but this made no since to me because it was the same class just at a different time. I started out with 13 credit hours and still have 13 credit hours. Finally it changed back and all i had left to pay was $200. This event set my family back and made things extremely difficult. I hope this problem is fixed so other students do not have to go through what I did.

- Some of the "introductory" classes that I have taken/am currently taking don't feel introductory at all. It is a bit over whelming. To be blunt: they need to be 'dumbed down'.

- I enjoy my experience here at MCCKC, and like the amount of resources the colleges have to offer.

- MCC should not deny students financial Aid after the Federal government have approved it.

- The "research" databases are criminally corrupt. Teacher rights and responsibilities are not publicly available. The actions do not match the deeds on any level of staff.

- The Financial Aid counselor ran through the course so fast that being a first time financial aid borrower, it was a little confusing. All my classes are in the Health Science Institute off the main campus. We stay up late studying and get there early. The college does nothing to provide healthy food choices so we can focus on our studies rather than wonder where we are going to get lunch from. There are not many fast food choices close to the college. It is a food desert. Many students have families and don't have time to bring a healthy lunch. There is also no coffee in the building for students. Many of us cannot drink coffee from a vending machine due to the milk used in some of the drinks. The main campus is not much better. Please, please, please stop worrying about food and drink being in the building and provide food and coffee choices for the students. We feel like the college does not care about our health or focus on studies. I am sure the Roasterie would be happy to provide a bid for coffee kiosks in the HSI building and main campus. Also, when the president of the school visits classrooms on the first day, he should introduce himself in addition to saying hello and we are here to help you.

- I enjoy that there is a place where students can go and hangout/study/distress at the Student Center. As a federal student worker I also appreciated the time and resources that were spent looking for a job for me in which I will have spent 3 semesters at :)

- More information (up to date) should be online about the HIM program. Whats on the site now is outdated.

- I graduated from a program that required acceptance through an application process. I achieved academic excellence (receiving the top grades in my program). Upon graduation I expected to be acknowledged in the graduation ceremony, but was told it was impossible to acknowledge my success in the program due to legal implications. However, 2 students were acknowledged as the "best students" in the program. I felt very slighted and under appreciated as the top academic student. If grades are not the measurement by which the best students are selected, a different rating system should be implemented in my opinion.

- Needs to be more accommodating for students who have children. Try having a school day care and to give more online class opportunities to students that can't be there in person due to child responsibilities.
I feel as if I was not given the opportunity to be advised or the option to discuss transferring of my credits from my previous institutions...very unhappy overall

I would like if they offered an associate of arts in biology.

MCC-KC is a very good starting place for anyone wanting to attend college. The college process is easy to understand starting on the community college level. It allows you to explore other areas of academics you may not know about or never even thought of. I had the best experience at the MCC-KC which made me want to further my education. I always tell anyone who is thinking about returning to school just as I did that MCC-KC is the place to start. Thanks MCC-KC for such a great experience.

The faculty I've had this year have been stupendous. They've provided me with engaging work. It gives me confidence I will be well prepared for a career in my chosen field. However, Blue River's Student Development Center falls far below my expectations. I go over there to speak to an academic counselor, sign in, watch others NOT sign in as the sign directs, and get assisted before me. I've sat there for over 75 minutes watching this. There's either one receptionist who is swamped, or three who act like we aren't there. No students exit offices ... just students waiting out front. I was told your new computer system slows everything down. I took a business card home for the only academic adviser (?) and got no response to my email. I tried him with the online ap. Still no response. Students don't have time to sit over there watching employees take it easy over there but never assisting US. Also, there are two microwaves in the lunch area. They were not cleaned ONCE during the summer term. I find that reprehensible. The entire Campus Center area is filthy, from the bathrooms to the doors and windows. The library desks and computers were also always dirty. Day one of the fall semester wasn't even special enough for anyone to clean?

YOU GUYS ARE BIAS WHEN IT COMES TO PROFESSORS AND THEIR BOSSES AND THE DEAN IS ALSO BIAS AND I HATE THATS THERE IS NOT EQUAL TREATMENT WHEN IT COMES TO STUDENTS HAVING TROUBLE WITH THE INSTRUCTOR AND THE DIVISION PERSON AND DEAN TAKE THE INSTRUCTORS SIDE I HOPE THIS SCHOOL IS SHUT DOWN AND THE DEANS ARE REPLACES WITH PEOPLE WHO ARE WILLING TO CARE FOR THE NEEEEEEDSSSSS OF THE STUDENTS

I am currently enrolled in an English [...] .This is the teachers first time teaching college. she also teaches this same class in high school. She has not been approachable for questions & when she does she talks down to me and is sarcastic. Her behavior towards me has been acknowledged by students in the class. Last night we had one on one conferences for our 1st paper. I had done much research on the internet for how to set this paper up along with seeking assistance from the learning lab,which I commend for being so good about teaching writting. The writting lab assistants reviewed the assignment requirements each time we met. We thought I was following the expected format.During the meeting last night the teacher she asked me why I set the paper up the way I did. She kept asking me the same questions over regarding where I though I met the requirements through out the paper. She raised her voice at me at one point. She went on to discredit the use of going to the learning lab and using the internet for assistance, because she had provided me with what was needed for the assignment already.What happened to a teachers teaching? I am paying to LEARN! The assigned 7 min conference was an 30+ min interrogation until 10:30PM last night

The loan disbursement information is misleading. The funds are said to be held for 2 weeks or 1 month for new borrowers. In actuality, they are held an additional 2-5 days longer than the reported time, for direct deposit student accounts.

I have not seen an instructor evaluation for any of my classes. There are some items I would like to bring to someones attention, but do not know the venue in which to do this? Is it MCC policy NOT to do Instructor evaluations?
• I wish that Metropolitan Community College-Kansas City would have more evening class in the school. Everyone is not into having class online.

• Some departments at the Penn valley campus was very hard to get ahold of.

3. What academic program are you currently enrolled in?

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<td>42 to 50</td>
<td>56</td>
<td>13%</td>
</tr>
<tr>
<td>51 and over</td>
<td>39</td>
<td>9%</td>
</tr>
<tr>
<td>Total</td>
<td>437</td>
<td>100%</td>
</tr>
</tbody>
</table>
6. What is your gender?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>98</td>
<td>22%</td>
</tr>
<tr>
<td>Female</td>
<td>313</td>
<td>71%</td>
</tr>
<tr>
<td>Other</td>
<td>4</td>
<td>1%</td>
</tr>
<tr>
<td>Prefer Not to Disclose</td>
<td>24</td>
<td>5%</td>
</tr>
<tr>
<td>Total</td>
<td>439</td>
<td>100%</td>
</tr>
</tbody>
</table>

7. What is your ethnicity?

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic or Latino</td>
<td>31</td>
<td>7%</td>
</tr>
<tr>
<td>Not Hispanic or Latino</td>
<td>330</td>
<td>77%</td>
</tr>
<tr>
<td>Prefer Not to Disclose</td>
<td>65</td>
<td>15%</td>
</tr>
<tr>
<td>Total</td>
<td>426</td>
<td>100%</td>
</tr>
</tbody>
</table>

8. What is your race? (choose all that apply)

<table>
<thead>
<tr>
<th>Answer</th>
<th>Response</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian or Alaska Native</td>
<td>16</td>
<td>4%</td>
</tr>
<tr>
<td>Asian</td>
<td>18</td>
<td>4%</td>
</tr>
<tr>
<td>Black or African American</td>
<td>55</td>
<td>13%</td>
</tr>
<tr>
<td>Native Hawaiian or Other Pacific Islander</td>
<td>5</td>
<td>1%</td>
</tr>
<tr>
<td>White</td>
<td>307</td>
<td>71%</td>
</tr>
<tr>
<td>Prefer Not to Disclose</td>
<td>60</td>
<td>14%</td>
</tr>
</tbody>
</table>

![Race Distribution Chart](chart.png)